



## Commonly Asked Swim Questions and Tips

**APPLY SUNSCREEN TO YOUR CHILD PRIOR TO ARRIVING AT THE POOL. TO WORK PROPERLY IT SHOULD SOAK INTO SKIN. APPLIED IMMEDIATELY BEFORE ENTERING THE POOL THE RESIDUE COMES OFF THE SKIN AND FLOATS ON TOP OF THE WATER WHICH MAKES THE CLEANLINESS OF THE POOL VERY DIFFICULT TO MAINTAIN.**

**Q: *Can I be in the pool during the lessons?***

**A:** The pool is used strictly for swimming lessons during session times with the exception of a lap lane that is always reserved to members.

**Q: *Can I be by the pool during the lessons?***

**A:** Yes, You know your child better than anyone, and if you feel they would learn better with you close by, than please feel free to remain outside. However, please keep in mind that if your presence causes a disturbance, the instructors may ask you to leave the area. We are here to teach your child without distractions. The instructor must have full attention of your child; therefore we ask that there is no interaction with your child during the lesson. **Please take your child to the restroom just prior to the lesson to avoid this interruption during their lesson.** The appropriate place for children to use the restroom is in the same sex locker room, escorted by the parent. If this is not possible then the parent should take the child to the family bathroom near the front desk.

**Q: *What happens if it rains?***

**A:** Swim lessons can still occur during rain. The pool must be evacuated at the first sign of lightning or thunder. Make-up classes due to bad weather are determined by the gym and will be rescheduled by the instructor, on Fridays.

**Q: *What if my child gets sick and misses a session?***

**A:** If you have a private, those lessons can be used as you and the swim coach see fit. Three criteria must be met in order to have a lesson. 1. You/swimmer have to be available. 2. Coach has to be available 3.Pool has to be available. If you are in a **group class** and your swimmer misses then that lesson will still be counted. **There will be no refunds, credits, or transfers due to limited spaces in each class.**

**Q: *Can my child swim outside of class time?***

**A:** The swim lesson fee only covers the lesson itself.

**Q: *Can I eat, drink, or smoke by the pool?***

**A:** Food, drinks, and tobacco of any kind are prohibited in or by the pool at all times. Plastic water bottles with water only will be permitted.

Please do not take up group class time to visit with the swim coach, as this affects everyone who has paid for swim lessons. Our swim coaches are committed to their swimmers to provide safe and quality lessons free of any type of distractions.